

## Overview of the Guarantees

<b>Travel Insurance</b>	
<b>Guarantees</b>	<b>Maxima</b>
<b>Medical Assistance</b>	
Medical expenses abroad	Real costs (urgent dental care: max. 500€)
Medical costs in the country of origin	Max. 1.000€
Accompaniment of the sick or injured person	Real costs
Transport/Repatriation	Real costs
Dispatch of glasses, prosthesis, medicines	Real shipping costs
Visit of the hospitalised person	Hotel costs: 65€/room/night (max. 500€)
Return and guidance of children	<ul style="list-style-type: none"> <li>• Real costs for the trip</li> <li>• hotel costs max. 125€</li> </ul>
Extension of the trip in a hotel after illness or accident	Extended hotel stay max. 500€
Funeral expenses	Coffin/urne max. 620€
Early return of a travelling companion	Real costs
Alternate driver	Real costs
Transportation/repatriation of luggage	Real costs
Forwarding of urgent messages	Real costs
Extension of the stay abroad after a natural disaster	Max. 450€
<b>Non medical assistance</b>	
Loss or theft of travel documents and tickets abroad	Real costs
Loss or theft of luggage	Real costs
Early return due to hospitalisation in the country of origin of a family member	Real costs
Early return due to death of a family member	Real costs
Early return due to serious damage to the property	Real costs
Making money available abroad	Max. 2.500€
Assistance by an interpreter	Real costs
Damage to the rented holiday home and loss of keys	Max. 500€ (excess 25€)

Assistance for bicycles and mopeds	Real costs
<b>Luggages</b>	
Delayed delivery of luggage	Max. 125€
Loss, damage and theft of luggage	Max. 5.000€ (excess 30€/file)
<b>Wintersports</b>	
Refund in case of breakage of your skis and snowboard equipment	Max. 250€
Refund in case of breakage of rented skis and snowboard equipment	Max. 250€
Compensation of the ski pass, ski lessons and rented ski equipment after an accident	Max. 250€
<b>Assistance to the vehicle</b>	
Breakdown/ towage/transport of insured persons and passengers in the country of origin	Real costs
Breakdown services/towage service/transport of insured persons and passengers abroad	Real costs
Sending parts	Real costs
Stay and transport of the immobilised driver and passengers pending repairs	Max. 400€ for the driver and 100€ for each passenger.
Repatriation of the vehicle immobilised abroad for more than 2 days	Real costs (1 hotel night, max. 65€)
Repatriation of the driver and passengers immobilised abroad for more than 2 days	<ul style="list-style-type: none"> <li>• Real costs</li> <li>• In the event of continuation of your journey, we will reimburse within the limit of 400 € for the driver and 100 € for each passenger travelling in the immobilised vehicle.</li> <li>• In the case of rental cars, this is limited to the cost of transporting immobilised passengers for a maximum of 48 hours.</li> </ul>
Assistance in case of theft of the insured vehicle	<ul style="list-style-type: none"> <li>• If you wait for the damaged vehicle to be repaired on site: within the limit of 400 € for the driver and 100 € for each passenger travelling in the immobilised vehicle.</li> <li>• When the vehicle is not recovered: In the event of continuation of your journey, we will reimburse within the limit of 400 € for the driver and 100 € for each passenger travelling in the immobilised vehicle. In the case of rental cars, this is limited to the cost of transporting immobilised passengers for a maximum of 48 hours.</li> <li>• - For collection of the repaired vehicle when you are no longer on site: ticket + 1 hotel night max 65€.</li> </ul>
Surveillance costs	Real costs (max. 10 days)

Luggage transport/repatriation	Real costs
Transport/repatriation of pets (dogs and cats)	Real costs
Assistance trailer or caravan	Real costs (1 hotel night max. 65€)
Transport/repatriation of a pleasure boat	Real costs
<b>Bicycle assistance</b>	
Breakdown assistance / towing of the bicycle	Real costs
Assistance in case of theft of the bicycle	Real costs
Bicycle monitoring	Max. 7 days
Return and guidance of the children	Real costs

This table lists our services and is not binding. All information about our services can be found in the general terms and conditions.

